



CORONAVIRUS RESPONSE FAQS

Here are some of our frequently asked questions by kids about how The Salvation Army responded in the pandemic.



Are you key workers?

Yes, our **officers** (church leaders) and some of our **employees** are key workers.

This is because we give **practical help** and **emotional support**.

And as we are a **church** we can **reach out** and help our local communities in **lots of different ways**.

Do you help people who are sick with Coronavirus?

Yes. Our officers in the UK who are medically trained have been **volunteering** for the NHS and our churches have been used as **vaccination centres**.

We have also been making sure people who are ill have the **supplies** they need, and phoning to **cheer them up**.

Internationally we have been giving the **information** and **supplies** people need to be safe and our **hospitals and clinics** are treating COVID-19 patients.



Are you still able to help in emergencies and disasters?

Yes, our emergency and disaster work **has never stopped** – like giving aid in Indonesia after the **earthquake** and **tsunami**, in the Bahamas after the **hurricane** and in the UK after the **flooding**.

Our **emergency response vehicles** have been **supporting emergency workers** during major callouts like fires.

And we have been helping in new ways like distributing **PPE equipment**, and giving morale boosts to the **NHS** and other **key workers**.



How do you feed so many people?

There has been **a lot more people**, from all over, needing foodbanks, food parcels and meals.

We have had **donations** from the public and supermarkets.

We are grateful for our members and volunteers who have been **cooking, serving meals and preparing food parcels**.

And we set up hubs so we could bulk buy lots of food to keep all our **foodbanks** fully supplied.



How have you helped people who are homeless?

As the buildings for our clinics and drop-ins had to close we took our services to the streets, **directly to rough sleepers**.

We also provided lots of **hot meals**, takeaway style – with a **friendly chat**.

Our **Lifeshouses remained open** so our residents still had access to support and training.

And we are **campaigning** to put an end to rough sleeping, to make sure everyone has a safe place to live.



How have you coped?

It has not been easy! We had to **learn very quickly** how to work in a new way – **online** and at a **distance**!

But our officers, members, employees and volunteers have **worked tirelessly** to support people who need our help.

And we have been **praying**, as we believe God will help us through this, and give us the **strength we need to be strong for others**.



For more information check out
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