

Privacy Notice for Practical Assistance (food parcels, utility top ups, clothing etc)
updated March 2021

The Salvation Army will hold your personal information in order to process your application for practical assistance because of our legitimate interest to ensure that our criteria for accessing practical aid are met. In some case we may collect sensitive personal data in order to assess and deliver appropriate support to you in the course of our legitimate activities and in the substantial public interest for the purpose of safeguarding yourself or other individuals. We may share this with public authorities such as the local authority. We will keep it for 2 years. We may also use your data for research purposes but you will not be identified. We may also share this with other agencies as part of our support to you and will where possible inform you that we are doing so.

You have a right to a copy of information we hold about you, and in some circumstances to have it amended or deleted and to withdraw consent. For this and to raise any queries on how your information is handled please contact Head of Privacy and Data Protection at data.protection@salvationarmy.org.uk or the address below. If you are still not happy you may raise concerns with the Information Commissioner's Office.

Territorial Headquarters, 101 Newington Causeway, London, SE1 6BN Tel 0207 367 4500

The Salvation Army Trustee Company acting on behalf of The Social Work Trust

**Sensitive personal data is defined as information relating to any of the following: racial or ethnic origin, political opinions, religious beliefs, trade union membership, health, sexuality or sex life, offences and/or convictions*