**Volunteer Agreement**

Please insert your name and sign at the bottom to say that you have understood and are in agreement with what can be expected of us and what we expect from you.

We, The Salvation Army, will do our best to:

* Provide basic training and induction
* Provide clear role descriptions and training for any specific volunteer role you undertake
* Ensure that the personal information you give us is treated with care and discretion
* Offer flexibility and the chance for personal development within your role wherever possible
* Offer the right to change your mind regarding a voluntary activity without feeling guilty
* Adhere to The Salvation Army policies and procedures on volunteering
* Ensure that you know how to keep yourselves and those we work with in a safe environment
* Treat you fairly and with respect and consideration at all times
* Try to resolve in a fair and just manner any problems, complaints or difficulties that you may encounter whilst volunteering with us

I, agree to do my best to:

* Perform my role to the best of my ability
* Be present at the dates and times that I have agreed, and let my agreed contact know as soon as possible if I am unable to come
* Operate within The Salvation Army guidelines, procedures and standards
* Make sure my behaviour, attitude and language do not go against the aims and interests of The Salvation Army’s vision or purpose
* Report any behaviour or allegations made to me by children or vulnerable adults or any concern about the behaviour of others
* Let you know if my circumstances change e.g. contact details, health conditions

**Signed**  **Date**

Note: *this agreement is binding in honour only and is not intended to be a legally binding contract between us and may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.*