



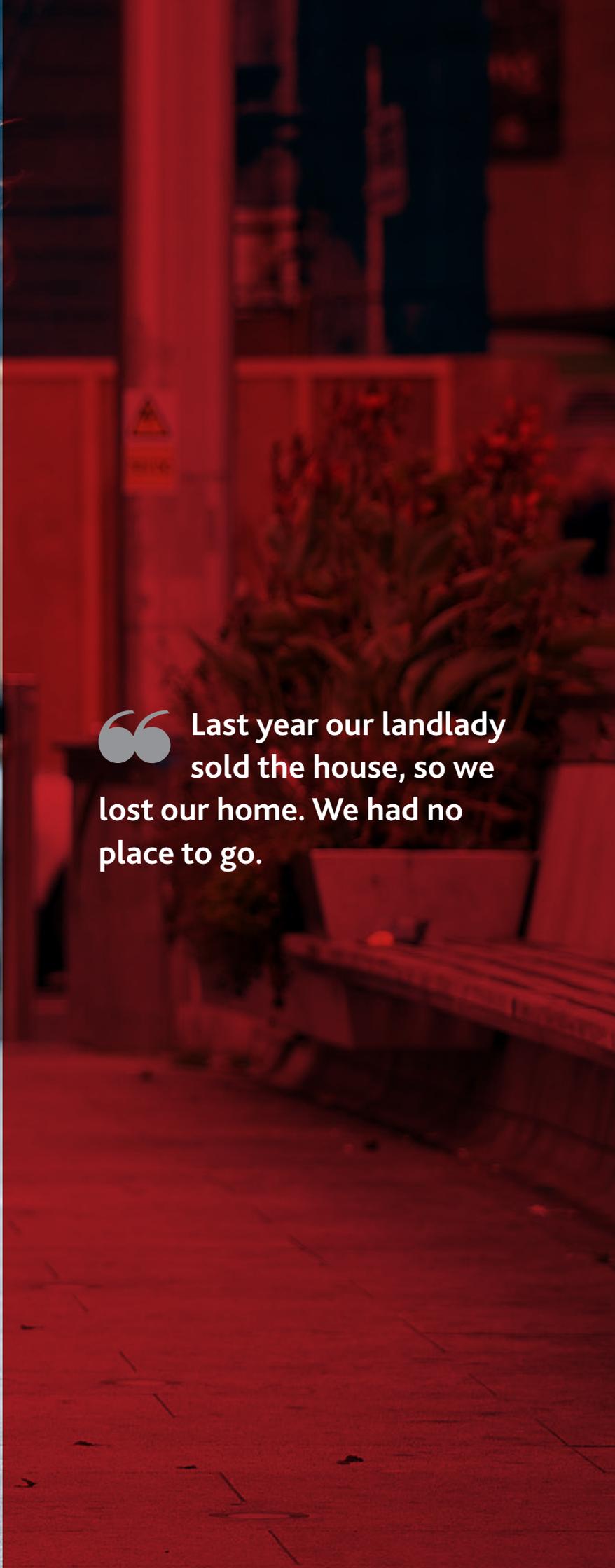
The Salvation Army
REPUBLIC OF IRELAND

ANNUAL REPORT 2017



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“ Last year our landlady sold the house, so we lost our home. We had no place to go.

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Please note: This document includes photographs of clients and volunteers. In some cases, to protect the privacy of our clients, stock images have also been used.



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Foreword

Since arriving in Ireland in November 2017, it has been a real joy to get to know and experience the work of The Salvation Army here. The diversity and inclusivity of approach and service-delivery is grounded in the 'whosoever' concept of William Booth, the Founder, who had a vision that all should be saved and given the opportunity to transform their lives.

It is a principle that comes from the life and ministry of Jesus, who set out to seek and to save the lost, to love the unloved and to bring light into a dark world. It is a model on which the work of The Salvation Army has grown and developed and continues to do so.

The ongoing work is achieved only because of the dedicated and committed members, employees, volunteers and officers who, day by day, seek to provide services which meet the need and which offer opportunities for lives to be changed. Whether it is in a family centre, homeless service, youth service or through the work in the community carried out by the two Corps (Churches), the love of God is shown and outworked in a practical way.

We at The Salvation Army do not work on our own: we are thankful for all those who freely offer

their support in so many wide and varied ways. This report is a reminder to us that behind every statistic is a person with a story. The report provides a review of what happened in 2017. It

offers us the opportunity to reflect and look back. It also allows us to look forward to the many exciting opportunities that are in the pipeline and for the way in which God will continue to minister through his people.

God bless,



PAUL KINGSCOTT

*Divisional Commander
and Managing Director, Ireland*

“ At the end of the day, kids just want a normal life. They miss their home. They miss their friends. It’s heart-breaking watching them go through this.

Máire Family Hub

My name is Máire. I’m 29 years old and I recently moved in to the Clonard Road Family Hub, along with my husband and five children.

We’d lived for over 9 years in a rented house. It wasn’t in great condition, but it was home to us. A lot happened when we lived there. We had five children together. We lost another child during that time as well. Our old home wasn’t ideal but it was like any other home: there were ups and downs. There are good memories, and there were some tough times too.

Last year our landlady sold the house, so we lost our home. We had no place to go. The Council put us in a place in the north of the city. We were grateful but it was miles away from the children’s school – so, eventually, they moved us back to the Salvation Army Hub in Crumlin. We’re here for the time being.

I’m originally from the south inner city. I grew up in a corporation flat. My mother was an alcoholic. Growing up in all that wasn’t easy. My brother got addicted to drugs. I tried my best to help him over the years. As for me, I was in and out of state care most of my life. I fell through the cracks for a while. I ended up homeless as a young person.

I don’t have any addiction issues. I can hold it together for the kids – better than my mother was able to. I worry a lot that we are failing our kids, though. I don’t want the kids to have to keep moving from place to place, like me and my brother had to when we were young.

We had a place to call home for 9 years, so it will take a bit of getting used to the Family Hub. The kids are unsettled – just because it’s a totally new environment. At the end of the day, kids just want a normal life. They miss their home. They miss their friends. It’s heart-breaking watching them go through this.

The staff have been brilliant, though. When we first came here, I was worried it could be a step in the wrong direction. The place is lovely here, but we want to keep moving forward and we want to find something permanent. My husband’s parents live near the coast. The kids love their grandparents, so the dream would be that we could get somewhere nearer to them. We could start over somewhere new and stay forever. We’re going to do what we have to do. We’re going to ask for the help, and hope we get it.



The Clonard Road Family Hub **opened on 4 December 2017 and reached 98% of its capacity by the end of that year.**

The Hub accommodates 25 families who are homeless. Staff in the Hub help the families to access long-term accommodation, so they can move out of homelessness to a place of their own. A second Hub opened in early 2018. Both of these sites are in partnership with DRHE.

“ They help you so that you can learn to take care of yourself. They support you to eventually move on and be able to look after yourself.

Seán Lefroy House

My name is Seán. I'm 18 and I moved in to a support flat at Lefroy House a few months ago.

Before that, I was in residential care outside Dublin. I moved in there when I was 14 and that's where I was for four years. Throughout my childhood, I lived in lots of different places. Mostly, I was with my dad – but we moved around a lot. Dad rented places, but it was always short-term stuff. We were always moving to the next place. There was nowhere to call home.

I lived with my nan for two years, but it didn't work out. We clashed and I thought I was better off getting out of there. I ran away. I was very wild as a teenager. I ended up in boarding in Tipperary for two years. That was a low-point. I was looking at other kids like me, and we were all getting worse. You see it more in other people than yourself. These kids were going to the dogs. At one point I just said to myself: *Seán, you may screw your bleedin' head on or you are finished. Where are you going to be in five years?* I think I would have been locked up, and that would have finished me altogether. I'd be dead, one way or another. So I made a decision that I'd steer clear of doing anything that would have me locked up. I wasn't jeopardising my freedom.

It's very easy to get drawn into drugs and crime. It's hard on the streets. Even the last few years, times have changed. The kids have changed around town. It's getting very rough. The younger kids just need a bit of stability. I was four years in

residential care and I had a good time. Well, I had more good times than bad times – put it that way.

Residential care is a stepping stone. The thing is, if you get everything handed to you, then you don't learn to do things for yourself. They're helping me a lot at Lefroy House with that. They won't do everything for you: they'll support you to be independent. They help you so that you can learn to take care of yourself. They support you to eventually move on and be able to look after yourself.

Here, I'm responsible for my flat, my food, my laundry. I get aftercare payments and support, but it's not money for messing around with. When you're younger, you get €150 and you think: *Deadly, I'll go and buy a new pair of runners.* But it doesn't work like that. You don't get money into your hand to flitter. You learn to manage things: you pay your household contributions, you learn how to budget, how to create meal plans and to set things up well for the future.

I got support from Youthreach, the programme for early school leavers. I got to Sixth Year in school but I failed my Leaving Cert. I'm looking for work experience now. It's the usual thing: it's hard to get a job if you don't have experience. So I'm going to go out there and get that work experience. I'm a survivor. I'm looking forward to the future.



In 2017 at Lefroy House:

- We saw three successful moves to **independent living** for Support Flats residents. The residents worked with staff and keyworkers to submit their housing form application and gather the necessary references. The residents were supported in attending viewings at many different properties. All residents secured accommodation in independent living.
- Five residents attended **full-time education**:
 - Four residents attended **Youthreach**
 - One resident was in Sixth Year in secondary school. After her move-on from the Support Flats, she completed her **Leaving Certificate**.



“ We want to let the kids know that there are people here waiting for them. We try to make Nightlight as positive an experience as possible. We try to distract the kids from whatever else is going on in their lives.

Amy Staff member at Lefroy House

My name is Amy and I work at Lefroy House. Here, The Salvation Army offers two services under one roof. With Nightlight, we provide emergency beds and respite for children age 12–17 who, for whatever reason, have nowhere else to go. We give them emergency accommodation, food, a change of clothes and safe overnight accommodation.

With the Support Flats, we provide young people (generally age 17–19) with a safe place to live away from the streets. The young people in these flats are given the chance to attend school, college or training. We try to give them the support they need to prepare for a time when they can move in to a home of their own.

I've been working at Nightlight since 2014. By the time the kids come to Nightlight, they are in crisis. They are children, but they have had life experiences like you wouldn't believe. One thing these kids always have in common: every one of them feels so alone.

By the time the kids come to us, they've been down very tough paths. There can be some very challenging and disruptive behaviour, but this is a high-tolerance service. No one gets turned away. There is no judgement – anyone who needs a bed gets one. Sometimes we are the only place that someone can get.

Addiction can be a factor: some of the kids will have tried dangerous things, just to forget about their situation. We do everything we can to get them to engage with the service and find ways to cope with their situation.

Every time I see the kids I'm very aware of the risks that someone so young is exposed to on city centre streets. The kids tell you exactly what they face. It's our priority to keep the kids safe but there is a severe shortage of emergency beds. At one stage, we had an influx of unaccompanied minors – kids coming into the country who had absolutely nowhere to go. There are also kids whose families have been made homeless but, because of a lack of services, the families can't be accommodated together.

As soon as one of the kids comes in, we're looking for a plan – we try to link in with youth services. The goal is to find them a suitable move-on that they feel can work for them.

“ There will always be kids coming through the door. And we can see that what we do makes a difference.

“ No one gets turned away.
There is no judgement –
anyone who needs a bed gets one.
Sometimes we are the only place
that someone can get.

We see if we can get them back with their families. If going home is not an option, we work on finding some other stable move.

It's a great team here. We work in shifts. At the end of every shift, we do a handover and a reflective practice. We're always asking: *What else we can do for this young person?* Nightlight may be the only bit of stability that they have at this point in their lives. We're always asking: *How do we get the kids to come back and engage again?* We try to give the kids something to come back for at the end of the day. We want to let the kids know that there are people here waiting for them. We try to make Nightlight as positive an experience as possible. We try to distract the kids from whatever else is going on in their lives. We cook together, watch DVDs, play Xbox, board games, read books. We'll do anything to give the kids a positive experience and to keep them engaged here. That can help them to open up and offload. These kids wouldn't see themselves as resilient, but they are.

It can be really challenging for these kids to build relationships. The feelings of worthlessness can be so strong in these kids that they're reluctant to even look at you. You can feel very sad, seeing what they're going through. You try to get them through this. You try to

keep them safe from one day to the next. So, for those hours of the day, you are their rock.

These kids have nothing, and they have nowhere to go. All the time, we're dealing with suicidal ideation. In the early days, I got a stark reminder of this when me and the other staff members were supplied with knives for cutting through rope in an emergency. That really gives a stark reminder: this stuff is real.

The kids have a lot of outbursts and challenging behaviour. It's part of our job to deal with that. Emotionally, it's very draining. The kids push and push and push, and it's our job to stick with them. No matter what, we'll say to them: 'We're not going anywhere.' That surprises them, that you won't give up on them.

A lot of people ask me why I'm here. Why would I work with The Salvation Army? Why would I choose Lefroy House as my workplace? Well, it's no accident that I'm here. I chose this work because I want to be that person who is there for these kids in their times of crisis. I want to be here for these kids as they go through things, and I want to see them coming out the other side. There will always be kids coming through the door. And we can see that what we do makes a difference. Many of the kids will stay in contact with us. The positive cases keep you going.



In 2017 our Nightlight service accommodated 82 young people:

- 56 males
- 26 females

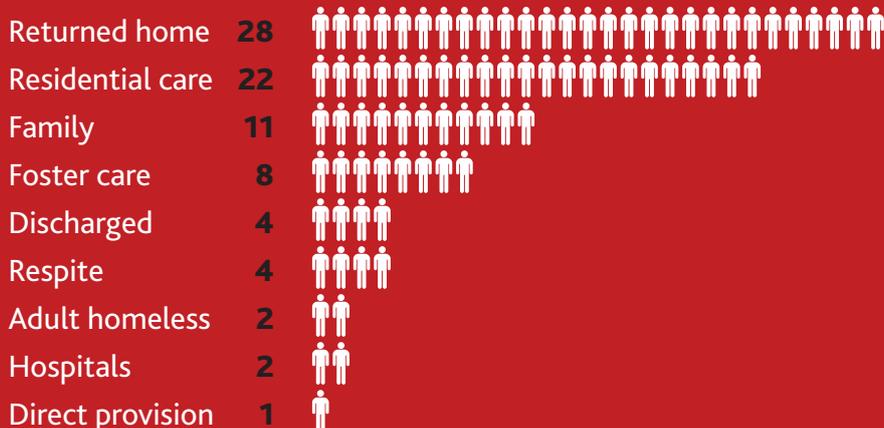
What age were the 82 young people who accessed Nightlight?



How long did these young people stay at Nightlight?



Where did these young people go after Nightlight?





In 2017 at the Granby Centre we:

- › Served **47,814** plates of hot food



47,814

- › As part of the **Cold Weather Initiative**, we provided **119** extra beds over a six-week period.



119 extra

Finbarr The Granby Centre

My name is Finbarr and I'm a resident of The Granby Centre. I've lived here for over 20 years. I had my own home once, a long time ago, and I was happy there. But things became complicated with my landlord.

It was one of those situations that starts small, and gets worse, and you can't get a handle on it, and the whole thing just spirals. I had a dog at that time. It would be fair enough to say that he could make a lot of noise. There were a few incidents and the neighbours got very annoyed about it. They complained to me and then they complained to my landlord. Things soured. There were a few incidents. In the end, I was evicted.

I ended up living in a tent up in the Dublin Mountains. I never wanted to bother anyone. My logic at the time was that if I lived up in the mountains, I'd wouldn't be a burden on anyone and I wouldn't get myself into any hassle. It feels like another lifetime ago now. I went through a tough time. The psychiatric services referred me to the Granby Centre. When I first met them, I was so skinny and in such a bad state. They were so good to me at the centre. They gave me a roof over my head. They took care of me.

I started putting on a bit of weight and getting my health back. Of course, I told them I didn't want to go too far in the other direction with the weight! So they've helped me with that. There's great advice here and great support. I can do active weights here. They're always encouraging me to stay active and do what I need to do to stay well. I cycle out to Portmarnock to see the coast. And walking – I never go a day without doing a good long walk. My mother is in a care home a few miles away. I go to see her often, and I walk there and back. It's good for the body and mind. I'll do what I can to stay well. I've been here a long time and I have my own apartment. I've learned how to cook for myself and how to mind myself. Last year I became a vegetarian. That took a bit of figuring out and a fair bit of determination, but I did it.

The Granby Centre has changed since I first came here. I'm here over 20 years so I've seen a thing or two. Lots of different people avail of the services here. There are people much younger than me and there are people much older than me. There are people with addiction problems – drink or drugs, or both. There's a lot of pressure on the people who work here and on the services they provide. But somehow, they keep going.

I'm at the top of the list now on the Housing First scheme. I'm waiting for the right option to become available. I have my own apartment here, so I can come and go. I make plenty of decisions for myself. They let me paddle my own canoe. All the same, I do worry sometimes that I've become a bit institutionalised. I'm used to this locality. I've carved out my life here. I wouldn't want to be uprooted and start over somewhere totally different. I am really looking forward to having my own place, though. To have my own home again, that would be wonderful.

The really big step is to get into employment. That's a real barrier for a person who's had my life experiences. But they're great at the Granby Centre. They tell me it's just the next phase of development. I've already overcome things I never thought I could overcome. So, the next step now is getting onto a CE Scheme and getting into employment. When I get worried, I can overthink things. And they just keep telling me in the Granby Centre that we'll cross each bridge as we come to it. They remind me that we're in it for the long haul, and we'll figure out the next steps together. I'm looking forward to that.*

** In summer 2018, Finbarr successfully moved in to his own home.*

“ The Salvation Army has been a great constant in our lives.

Lisa & Hayden Dublin South Corps

My name is Lisa. I work as a TV camera operator. I started going to The Salvation Army's Little Builders playgroup last summer with my son Hayden, who is two years old now. We had lost our daughter, Isla, suddenly to sepsis the year before. She was two years and two months. We felt ready to do something just for Hayden.

The Salvation Army has been a great constant in our lives for the last year or so. It's great to have the Dublin South Corps as part of our weekly routine. We've met amazing people here: Ashley and Teya are wonderful. They have been so welcoming and kind. I think Hayden fell in love with Teya that first day: she taught him how to build a tower from foam dominoes and then knock it down! Ashley was brilliant too – full of enthusiasm, and even playing the guitar to entertain Hayden. It's lovely to see Hayden mixing so well with the other children too.

We signed up for Paintbox on Friday mornings, which Hayden absolutely loves. The playgroups have a great mix of creativity, games, toys and songs. We sing 'Sleeping Bunnies' nearly every day at home! Hayden really enjoys painting and crafts at home now and I love chatting with all the moms and minders. I even made biscuits for the first time in 10 years when it was my turn to provide the treats.

All in all, it is a wonderful amenity and a great addition to Rathmines. I am sure that we will continue to attend the playgroups as long as we can – at least until we get kicked out for being too old!

“ It's lovely to see Hayden mixing so well with the other children too.



In 2017 at the Dublin South Corps, Rathmines:

› **130** baby-and-toddler mornings took place



130

› **31 nationalities** were represented by our diverse church community



31

› Over **500 cups of tea** were served to senior citizens at our CAMEO group: Come And Meet Each Other



500



In 2017 at the Dublin City Corps:

- › **50 members** took part in community events: 40 adults and 10 children



50

- › **14 nationalities** were represented by our diverse church community



14

“ We are especially focused on supporting families going through hard times.

Lennox Family Dublin City Corps

Our names are Tim and Charlotte Lennox. We moved to Dublin in August 2017 to become the Corps Officers (Church leaders) of Dublin City Corps.

We have a 4-year-old son, Israel, and a daughter, Aurora, who is six months old.

We absolutely love Dublin. It is a beautiful city and everyone we meet is so warm and friendly. We have appreciated exploring Ireland and, as a family, we feel really settled. We were sent to Dublin by The Salvation Army with the purpose of moving one of the existing churches back into the city centre, and to provide a service to people that is relevant and addressing need.

It has been a journey seeking a building, but we hope in the next year to find a facility that will house the Corps, a community centre and coffee shop. In the meantime, we continue to make relationships with families in our local area.

At the moment, we are working to create a Gap Year Programme that will kick-off in 2019. The programme will bring three young adults from other countries to come and live in Dublin, with the purpose of working across Salvation Army services in the city. These three people

will have the opportunity to learn a wide range of skills as they engage in different services. They will also have a mentor who they will meet with regularly.

We want to keep building on the great work done at the Corps. We are especially focused on supporting families going through hard times. We'd like to create an easy-access 'pit stop' where families can pop in to receive any essentials they need for baby care – baby clothes, baby formula, equipment, whatever they need. We want to see families everywhere flourish.

There's something very special about the Dublin City Corps congregation. It's very diverse. We have 14 different nationalities already and we are growing! We know that the Corps will continue to grow and embrace even more people from different backgrounds. Diversity is a beautiful thing, and it is special when a Christian community can reflect the increasing diversity of Ireland.



From November 2017 to March 2018, we provided up to 7 extra beds every night as part of the **Cold Weather Initiative**.

“ It’s not about matching a person and a vacant building – it’s about helping a person to rebuild their life.

Jacob York House

My name is Jacob. I’m 28 and I first went to York House over a year ago. It’s fair to say that I’ve had a few ups and downs in my life. I know that’s the same for everyone who goes to York House. We’re all very different men, but we’ve all had our challenges with homelessness and with living independently.

I had lots of potential throughout my childhood. I believe every child is full of potential, in one way or another. In my teens, I had lots of interests and I had my mind on future plans. I’m an artist. I’ve always loved art. I love creating it, and responding to it. When I was 19, I was in art college, and something happened that put my life on another course. I was cycling to work and got hit by a car. I survived, but I suffered serious head injuries. I developed Obsessive Compulsive Disorder (OCD). It was really severe. It’s a condition that I live with and I manage. I get help with it, but it hasn’t been an easy path.

OCD is very hard for people to understand, especially if they don’t have those tendencies themselves. Things that seem really simple and straightforward for people without OCD can be unbelievably difficult with OCD. You create all these rules for yourself and for your daily routine. There’s a lot of anxiety and a lot of overthinking. It ends up being exhausting. You’re caught in a loop and the idea of making any changes to your behaviour is enough to bring on a full-blown panic attack.

For a long time, I didn’t get help with my OCD. I can see now that it just went from bad to worse. Bit by bit, it stopped me living my life. I dropped out of art college. I felt like I didn’t have a solid plan. I went to live abroad. My mental health got into crisis territory there and I ended up in hospital. It’s the weirdest thing, being in a hospital in a foreign country and worrying that you’re going to lose your mind forever. When I came back to Ireland I had to register as homeless. I had no access to medical treatment. The OCD took over. It ruled my life.

I came to York House and I was in a bad state. I moved in – and my OCD moved in too. I stayed in my room most of the time. I didn’t want to touch or interact with anything outside my own room – anything I thought was ‘off limits’. I had rules about everything. I know I must have been a challenge to be around. I was insistent that I had to go and get my groceries from this particular shop that was a 45-minute walk away. I didn’t want anyone touching my stuff. I was unable to take the medication that my doctor told me I really needed.

“ ... I ended up really feeling a sense of community. Bit by bit, I was able to get my life back together.

It was like I was imprisoned in my own mind. I was locked in my mind, and the world was happening far away, outside of all that, and I just couldn't bridge the gap.

I was in York House for over a year, and things got much better. It wasn't just one thing or one conversation or one decision. It was a combination of things. For a start, I was assigned a Keyworker who really understood about OCD and knew the level of mental discomfort I was in. I had a couple of 'false starts', I suppose you could say. I was assigned a property through the Housing Assist Programme, but I wasn't able to take it up: my OCD was just too severe at the time. That's the thing about recovering from homelessness: it's not about bricks and mortar. It's not about matching a person and a vacant building – it's about helping a person to rebuild their life.

I've had a couple of setbacks, but things are looking bright now. I have to credit one of the staff members in York House in particular. She's a straight-talker and she told me some home truths. That approach worked with me. She kept challenging my OCD beliefs. She was calm and she was patient, but she was insistent. Her logic disrupted my OCD logic, and she wasn't letting up. She was able to reach me. She helped me to shift my perspective. I knew what she was saying made sense. Over time, we worked it out together.

I came around to the idea that I should talk to my doctor and make a plan for my medication.

I knew that, for me, that would be one part of getting well and staying well. It made a big difference. After about two months, it helped to 'restore' my brain. I felt strong enough to really look at things and make plans. I found it hard to fit in at York House at first, but I ended up really feeling a sense of community. Bit by bit, I was able to get my life back together.

A few weeks ago, I moved out of York House and I'm in my own place now. I'll have a weekly support visit from a HAIL (Housing Association for Integrated Living) representative. I know there's a long road ahead, and I know it would be easy to slip back into old habits and patterns of thinking. I'm going to make sure I keep going to my therapy sessions: once a week, no matter what happens. Psychotherapy helped to get me to where I am now, so I'm going to keep doing what works.

It's hard to imagine now that there was a time I wanted to take my own life. I've come a long way on my recovery journey from there. I can't say enough about the people at York House who helped me to do that. And they keep reminding me that it doesn't have to stop here. My dream is to go back to art college some day and to study for a degree in Product Design. I think about it and it makes me smile. I feel hopeful and cautious and lucky, all rolled into one. Good things can happen.*

** In summer 2018, Jacob successfully moved in to his own home.*



“ I feel hopeful and cautious and lucky, all rolled into one. Good things can happen.



In 2017 at York House we:

- › Accommodated **57 new people**
- › Supported **14 people** into independent accommodation



57

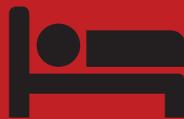


14



In 2017 at St Bracin's we:

› Filled
8,201 beds



8,201

› Made 3,592 bus
runs that covered
11,528 km



3,592

› Served 22,982
cups of tea



22,982

“ It was the same story for me as it is for so many people: first I took the drug, and then the drug took me.

Prabhjit St Bricin's

My name is Prabhjit and I'm 32. I'm originally from India.

I moved from Punjab to the UK 10 years ago to study. I got my degree and then came to Ireland to work. I moved here with my girlfriend at the time. I was always a hard worker. I always had at least two jobs on the go. I worked in restaurants and I set up a taxi business that did very well. I was happy to be busy and working.

Five years ago, my dad got cancer. The diagnosis came late so there was not much hope for him. I moved home to India for a while to be with my dad. We were very close. I'm happy I had the last few months with Dad. I wanted to be with him. When he died, I was broken. I didn't know what to do. One of my old friends in Punjab had started using heroin. The day Dad died, my friend offered me some heroin. I thought I could take the drug just for a little while. I told myself I'd take it for a few days, to ease the pain, but that I'd give up before I got addicted. In Punjab, there is a major problem with heroin. It affects every family. Up of 60% of men use heroin. When I think of the families I know there, nearly every household has at least one person totally addicted to the drug. It comes from Afghanistan and it's readily available. It is really potent. It seems crazy now, but I thought I could do it for a few days and then come back to life as normal in Ireland.

I came back to Ireland, but I was hooked on the drug. I couldn't shake it. I kept using for about four years. It was the same story for me as it is for so many people: first I took the drug, and then the drug took me. My relationship ended. I lost my business. I lost my job. I lost my home. Then I contracted Hepatitis C. My life was chaotic. I was

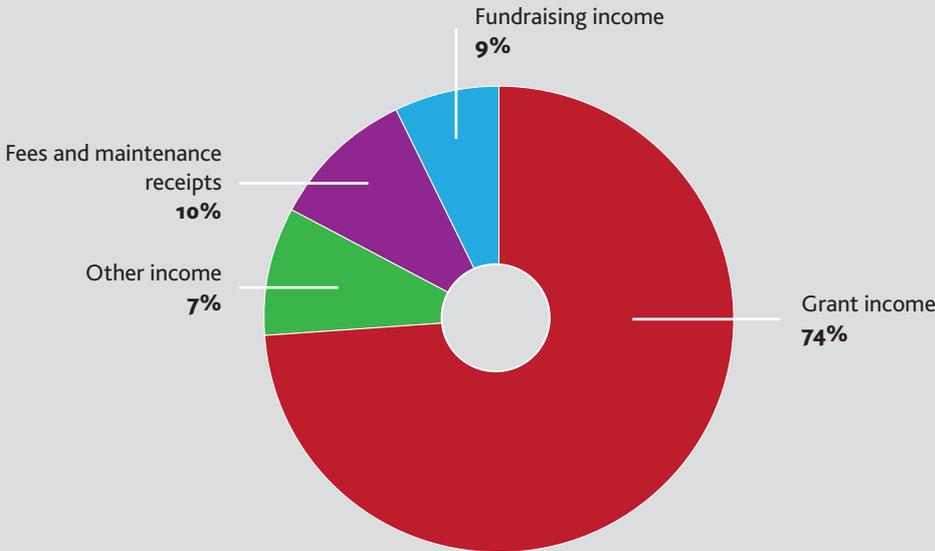
sleeping rough a lot of the time because I never seemed to be able to organise myself to ring the freephone number in time to get shelter. I tried methadone. I couldn't stick with it. I felt like a crab in a bucket, wondering: *How am I going to get out of this?* When you're not in a good condition, no one comes near you. People are a bit afraid of you, even though your life used to look exactly like their life at one stage.

I went to the Granby Centre for accommodation. They have a clinic there called Safetynet. One of the staff members put me in touch with St Bricin's night shelter. They've helped me a lot in the past year. At St Bricin's I have a regular place to stay. It keeps me off the streets and it keeps me away from other hostels where the temptation to use drugs would be very strong. The Salvation Army has really helped me a lot. I'm off drugs for nearly six months now.

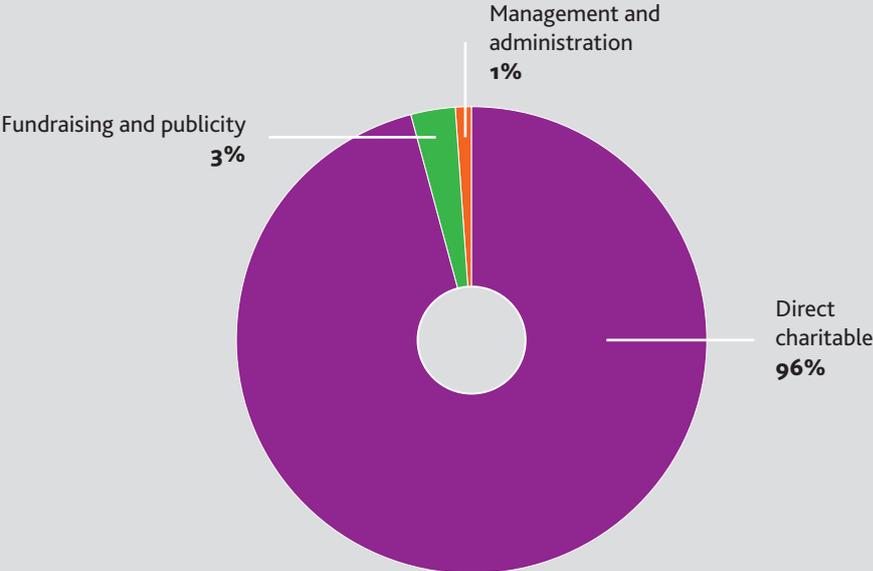
I can talk to people about my problems. I can ask for help. I have met nice people: they don't think the worst of me. They have helped me to think about myself and my life, and what I could do. I've already done a 16-week Ready to Work programme. When my Hep C treatment is complete, I will look for work. I want to help other people too. I have a friend who is living in York House. He is homeless, like me, and he is also blind. I help him out with things. It's a good feeling. I would really like to do something like that. I would like to work for a qualification in nursing studies or social care. It's first things first, of course. My next step is to wait for a negative blood test. Then I start looking for work. I feel I'm back on the right path.

Financial Report

Total income 2017



Total expenditure 2017





Income	2017 €'000	2016 €'000
Overall income	7,990	7,618
Grant income	5,907	5,738
Health Service Executive	1,754	1,752
Local Authority	2,701	2,573
TUSLA	1,452	1,413
Donations	701	394
Legacies	36	210
Expenditure	2017 €'000	2016 €'000
Overall expenditure	7,830	7,695
Salaries, wages and pension costs account for 64% of the expenditure costs	5,143	4,971
Other operating expenses account for the remaining 36% of the total expenditure	2,687	2,724



“ Thank you to all who came to our **Christmas Carol Concert** last year. It was a fantastic event!

Fundraising

The current housing crisis has significantly increased the need for additional homeless services. This, in turn, has put pressure on The Salvation Army Ireland to increase its income.

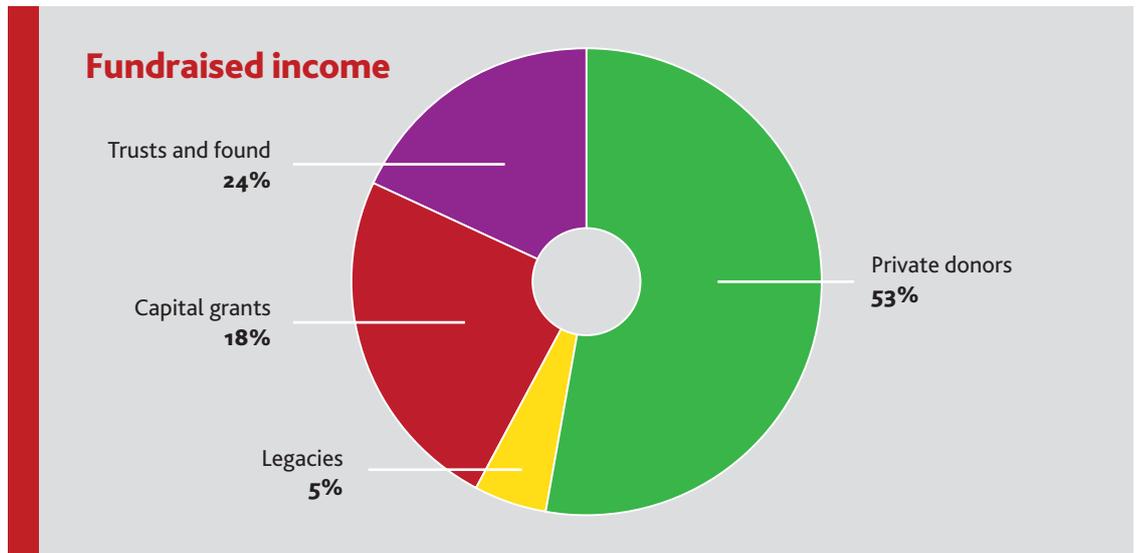
In 2017 we fundraised €737,571, an increase of €133,040 on the previous year. This significant growth in our fundraised income is due primarily to the appointment in June 2016 of two professional fundraisers in our Dublin office.

The generosity and loyalty of our private donors year after year continues to overwhelm us.

In 2017, private donations accounted for 53% of our fundraised income.

Legacies accounted for 5% of our fundraised income. In 2017, 50% of the legacies we received came from long-term donors who kindly remembered us in their wills.

Thank you!



“ The generosity and loyalty of our private donors year after year continues to overwhelm us.

“ Our residents deal with various complicated issues. In many cases, the services provided at Lefroy House are the only stable supports these people have.

Lefroy House is run by The Salvation Army Ireland. It provides two distinct and separate services – Nightlight and the Support Flats – for children age 12–19 who are homeless. Our residents deal with various complicated issues. In many cases, the services provided at Lefroy House are the only stable supports these people have.

The Lefroy House building is 95 years old and it was in urgent need of restoration work in order to make it wind- and water-tight, since it presented with health and safety issues of significant concern. The building is on the Record of Protected Structures in Dublin city. A number of repairs were required, including roof repairs, window repairs on all of the floors and an upgrade of the drainage system. All these works were carried out in 2017. The Salvation Army Ireland wish to thank **two anonymous donors from The Community Foundation for Ireland** who collectively donated **€110,000** to this project. We also extend our thanks to the **Smurfit Kappa Foundation**, who donated **€100,000**. And we say a big thank you to all our anonymous donors who supported this project.

A huge thank you to the **ESB Energy for Generations** fund, which donated **€15,000** to help us pilot the **Get Ready** programme. This programme is designed to focus on individuals who have the potential to be working in the future but, for various reasons in their current circumstances, have not been successful so far in external employment programmes. With the **Get Ready** programme, we can bridge the gap between where our clients are at the moment, and where they need to be in order to fully benefit from work experience and employment programmes.

We received amazing support from **Aviva Ireland** last year. Not only did Aviva volunteer to paint our walls in York House before Christmas, but they also performed at our Christmas tree lighting ceremony in Granby Centre. And they made sure we had a Christmas tree in our newly opened family hub in Crumlin.

Thank you to all who came to our **Christmas Carol Concert** last year. It was a fantastic event! A special thank you to **The Salvation Army Youth Band and Chorus**, RTÉ presenter **Eileen Dunne**, **Senator David Norris** and our York House resident **Thomas Kelly**.

 **The Community Foundation for Ireland**





“ A huge thank you to the **ESB Energy for Generations** fund, which donated **€15,000** to help us pilot the **Get Ready** programme.



The Salvation Army

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