

ARRANGING A FUNERAL COLLECTION - FAQs

We've collected donations for The Salvation Army at a funeral, where do we send them?

To the In Memory Team 3rd Floor, The Salvation Army, UK Territorial Headquarters, 99-101, Newington Causeway, London SE1 6BN. Please include the following information: The name of the person who has passed away and your relationship to them. Please also provide your name and address and the names and addresses of anyone else you would like us to thank.

We've collected donations for our local Salvation Army at a funeral, what do we do with them?

Please send all donations to The Salvation Army UK Territorial Headquarters address shown above, with clear instructions regarding which local Salvation Army the money has been collected for. We will thank donors as appropriate and pass the money to the local Salvation Army.

Again we would ask you to please include the following information: The name of the person who has passed away and your relationship to them. Please also provide your name and address and the names and addresses of anyone else you would like us to thank.

Who should I make any cheques payable to?

Cheques should be made out in favour of The Salvation Army.

Can I send cash?

We would not recommend sending cash in the post but you can take cash to your local Salvation Army. We would suggest that you ask for a receipt.

Will you acknowledge safe receipt of the donations? To the Donor? To the next of kin?

All donations sent to the UK Territorial Headquarters address will be acknowledged to the individual who sends the donations or to another individual designated by them.

Can people donate online?

Yes you can - www.salvationarmy.org.uk/in-memory.

Can people donate over the phone?

Yes, to make a donation over the telephone, please call 020 7367 4800.

Can you claim Gift Aid on my donation?

It is not usually possible to claim Gift Aid for funeral collections made from a number of individuals. If however you are making a personal donation and you complete a Gift Aid Declaration, we can claim Gift Aid on your donation.